



OFFICE OF THE COMPLIANCE ADVISOR/OMBUDSMAN
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MTaylor@ifc.org

August 31, 2009

Environmental Civic Assembly of Gualeguaychú
Mr. Oscar Bargas, President
Paraná 221 (2028) Gualeguaychú, Entre Ríos
República of Argentina

Sent by e-mail (oscarbargas@gmail.com) and courier:

Re: Complaint regarding Project Orion (IFC No.: 23817) Gualeguaychú, Argentina

Dear Mr. Bargas,

This letter confirms that your complaint, dated August 5, 2005 and received in English by the CAO on August 18, 2009, meets CAO's three eligibility criteria for further assessment:

1. The complaint pertains to a project that IFC/MIGA is participating in, or is actively considering.
2. The issues raised in the complaint pertain to the CAO's mandate to address environmental and social impacts of IFC/MIGA investments.
3. The complainant (or those whom the complainant has authority to represent) may be affected if the social and/or environmental impacts raised in the complaint occurred.

According to CAO's Operational Guidelines, the CAO Ombudsman will now begin an assessment of the opportunities for resolving the complaint. The assessment period is limited to a maximum of 120 working days, but may be completed more quickly.

The purpose of the Ombudsman assessment is to work with the parties to clarify the issues raised by the complainants, to gather information on how other stakeholders see the situation, and to help stakeholders determine whether and how they might be able to resolve the issues through the Ombudsman or Compliance functions of the CAO.

Although a complaint may meet our eligibility criteria, this does not imply any judgment on the part of the CAO of the merit of the issues raised in the complaint.

In acknowledging the complaint, please respond whether the CAO has permission to share the complaint with other relevant parties and to post on our website? If you prefer that any information in the complaint be kept confidential, please advise us of that, as well.

The CAO Ombudsman will contact you shortly regarding this assessment.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Meg Taylor', written over the printed name.

Meg Taylor
Compliance Advisor/Ombudsman